HIT*Arkansas*

Health Information Technology Regional Extension Center

www.hitarkansas.com

Contact:

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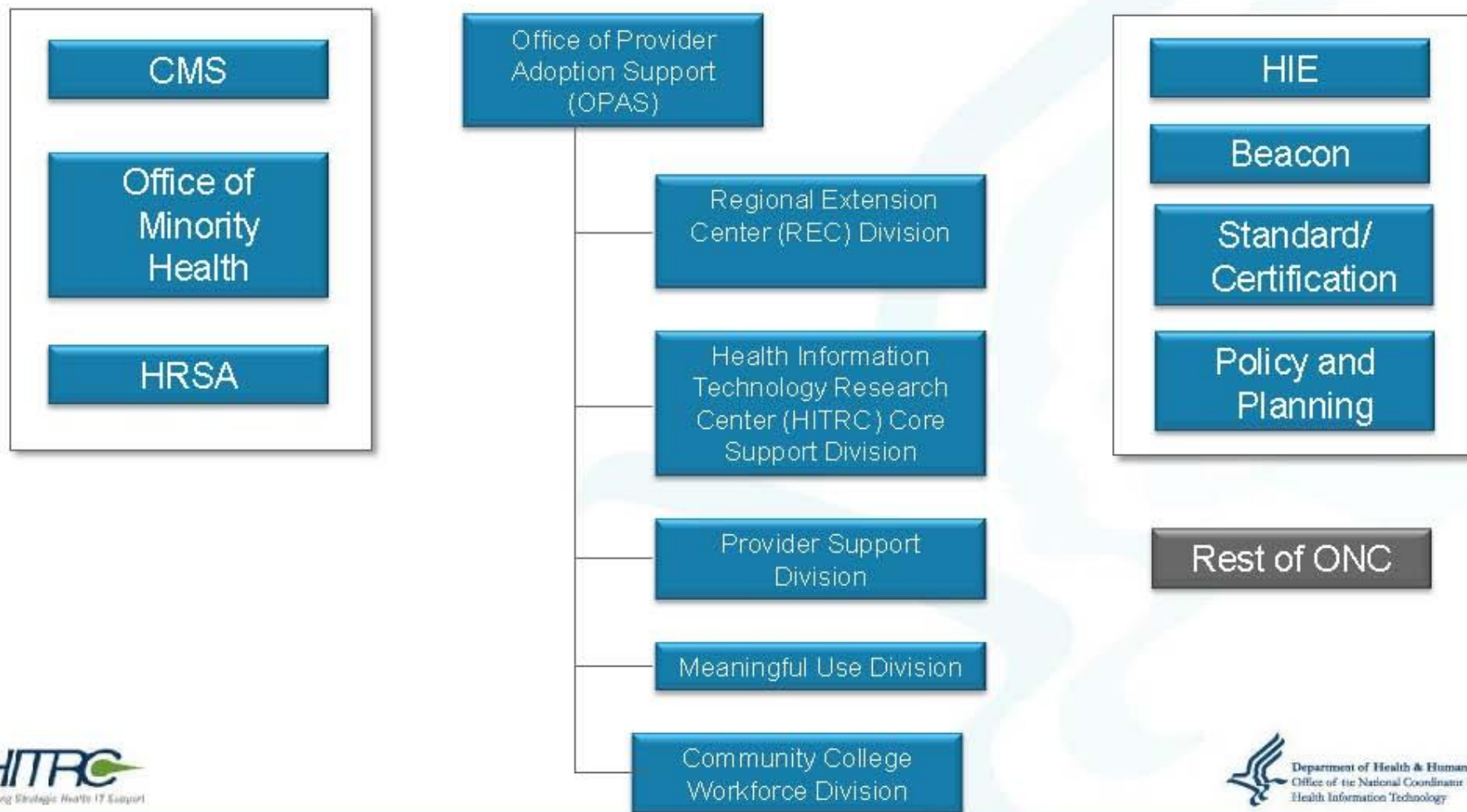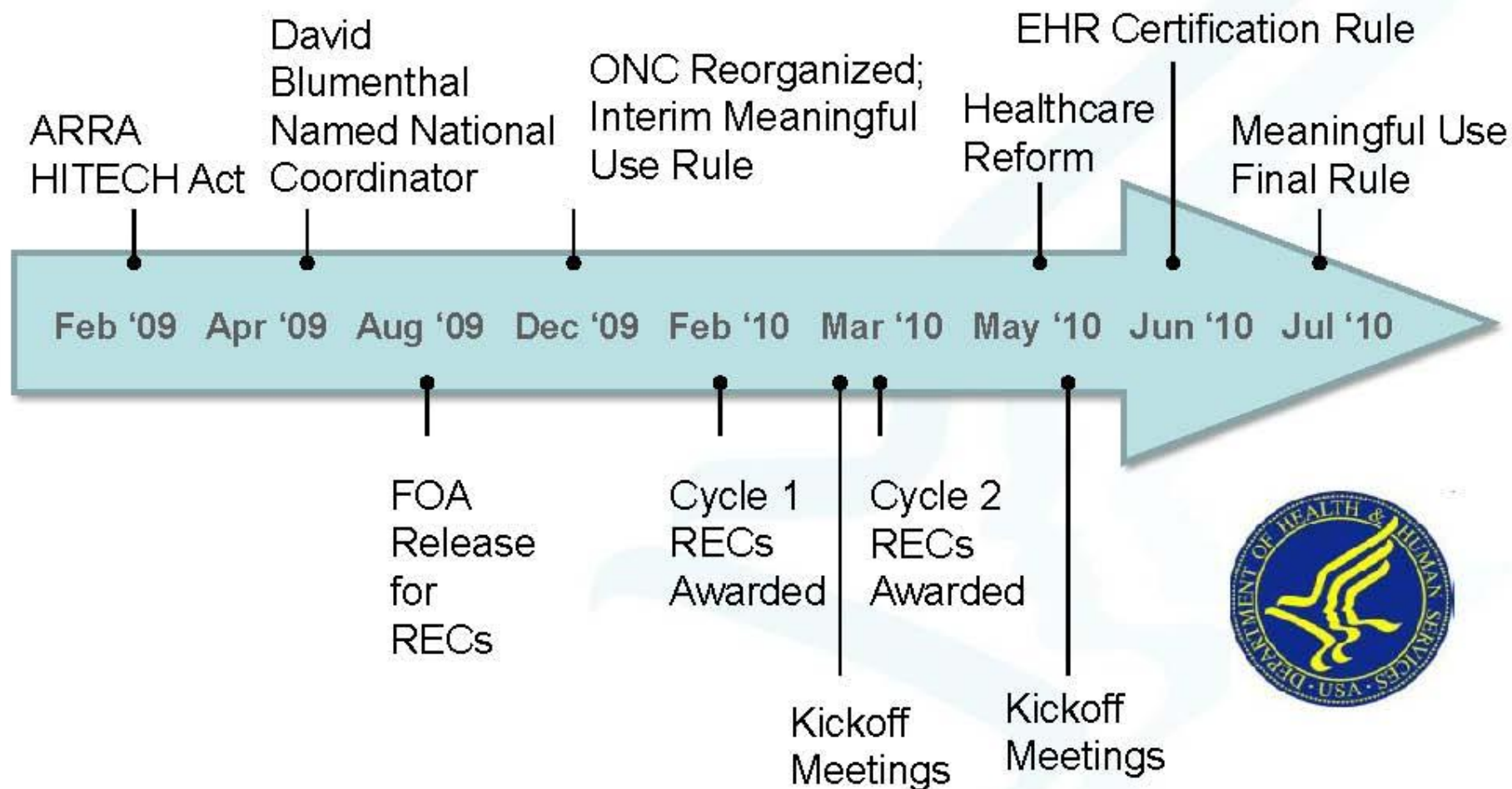Arkansas Foundation for Medical Care, Inc.
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Arkansas Foundation
for Medical Care™
www.afmc.org

Federal Partners

CMS

Office of Minority Health

HRSA

Office of Provider Adoption Support (OPAS)

Regional Extension Center (REC) Division

Health Information Technology Research Center (HITRC) Core Support Division

Provider Support Division

Meaningful Use Division

Community College Workforce Division

HIE

Beacon

Standard/ Certification

Policy and Planning

Rest of ONC

HITRC
Providing Strategic Health IT Support

Department of Health & Human Services
Office of the National Coordinator for
Health Information Technology

It's Been a Busy Year

ARRA HITECH Act — Feb '09

David Blumenthal named National Coordinator — Apr '09

FOA Release for RECs — Aug '09

ONC Reorganized; Interim Meaningful Use Rule — Dec '09

Cycle 1 RECs Awarded — Feb '10

Cycle 2 RECs Awarded — Mar '10

Kickoff Meetings — Mar '10

Healthcare Reform — May '10

Kickoff Meetings — May '10

EHR Certification Rule — Jun '10

Meaningful Use Final Rule — Jul '10

HITRC
Providing Strategic Health IT Support

Department of Health & Human Services
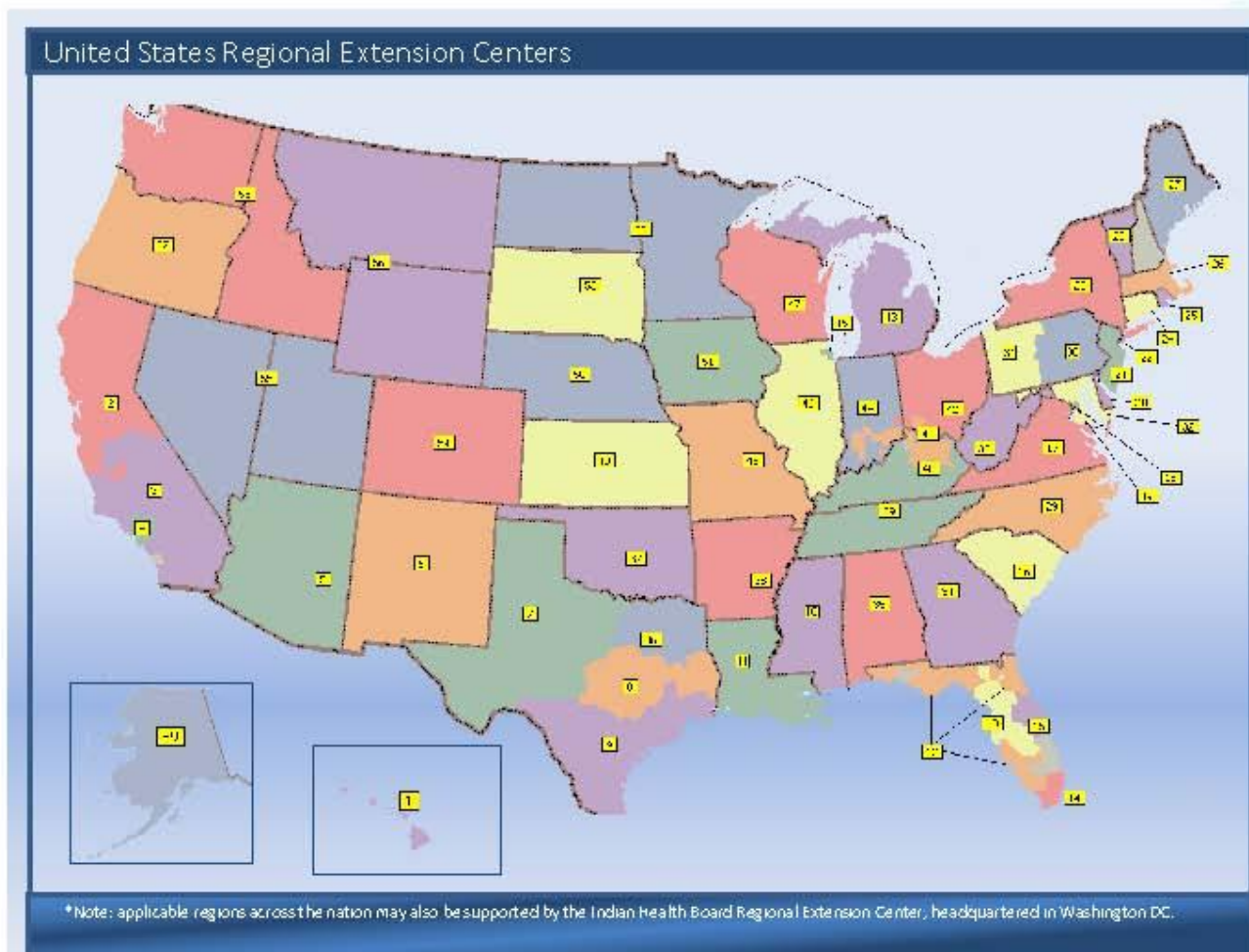Office of the National Coordinator for
Health Information Technology

You Are Part of a National Network – 60 RECs and Counting

Kansas City Regional Attendees

CIMRO of Nebraska

Iowa Foundation of Medical Care

Missouri HIT Assistance Center

Kansas Foundation for Medical Care

Oklahoma Foundation for Medical Quality

Arkansas Foundation for Medical Care

Texas Tech University

TAMUS Health Science Center Research Foundation

University of Texas Health Science at Houston

Dallas Fort Worth Education and Research Foundation
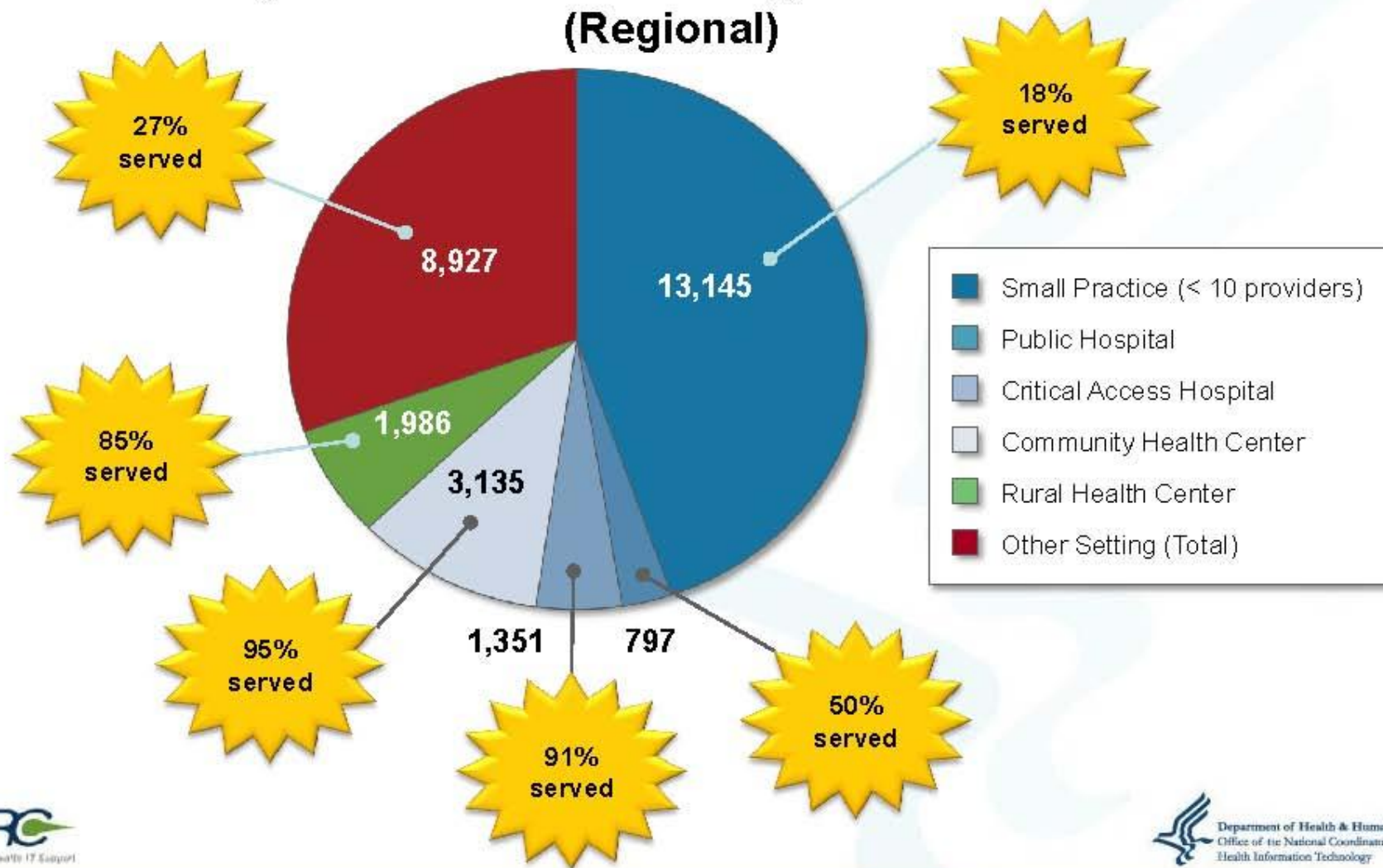
Louisiana Health Care Quality Forum

Regionally Who is Being Served?

Settings of Providers Receiving Federal Assistance (Regional)

- 27% served — 8,927
- 18% served — 13,145
- 85% served — 1,986
- 95% served — 3,135
- 91% served — 1,351
- 50% served — 797

Legend:
- Small Practice (< 10 providers)
- Public Hospital
- Critical Access Hospital
- Community Health Center
- Rural Health Center
- Other Setting (Total)

Regionally What Are We Doing?

Activities	Count	Training today	Community of practice
Outreach & education	96	✓	✓
Meaningful use	75	✓	✓
Implementation support	98	✓	Soon
Vendor selection	68	✓	✓
Practice & workflow design	64	✓	✓
Interoperability and HIE	54	✓	Soon
Privacy & security	54	✓	✓
Workforce	52	Soon	Soon
CRM	49	✓	✓

RECs Are a Diverse Group

Types of RECs (National)
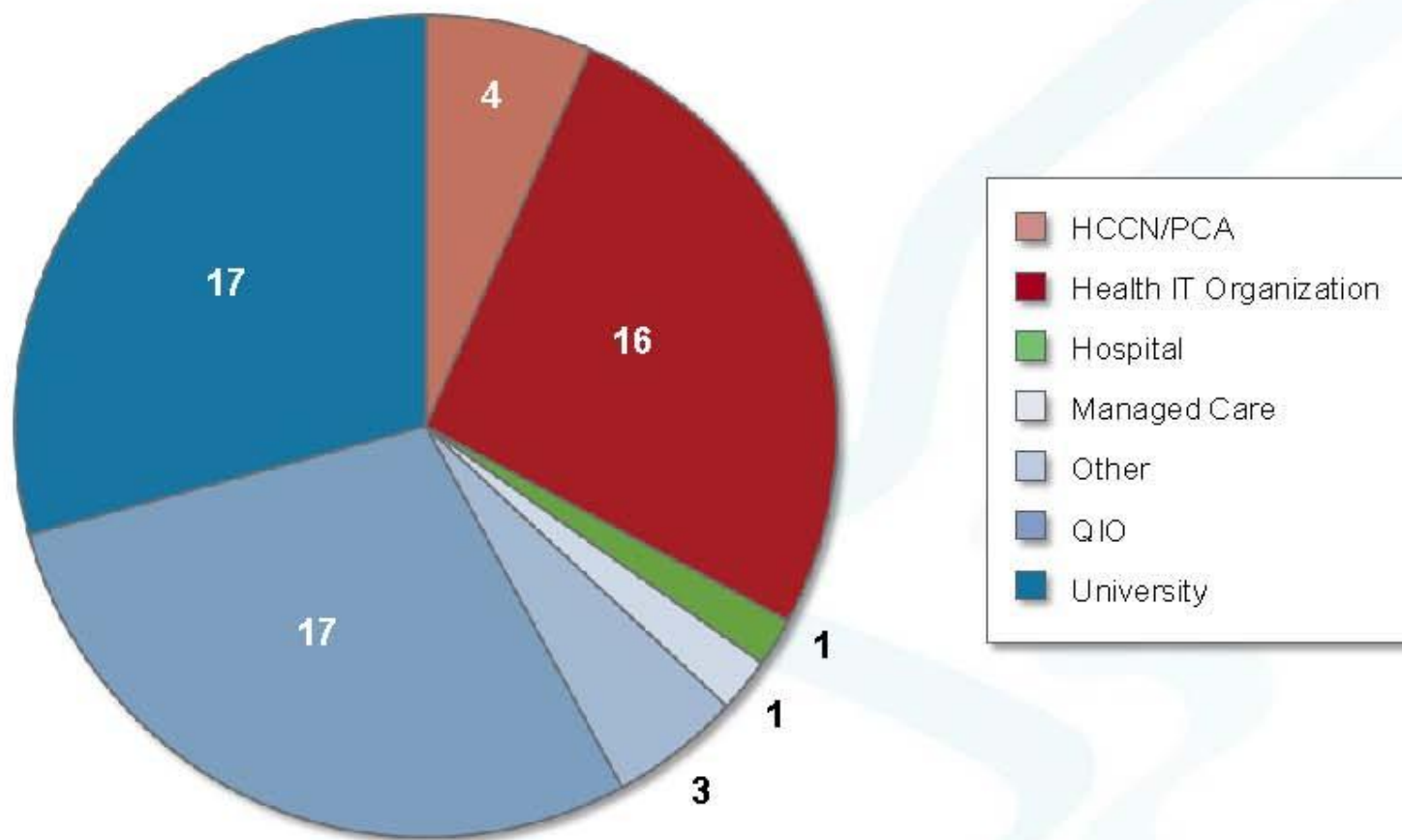
National Stakeholders/Partners

93% of RECs w/ partnership

90%

88%

77%

73%

62%

77%

57%

48%

85%

Hospital Systems

Academic Institutions

Health Prof Societies

State/Local/Tribal Govt

Federally Qualified Health Centers

Critical Access Hospitals

Health Plans

Community Health Centers

Independent Provider Orgs

State HIE

Department of Health & Human Services
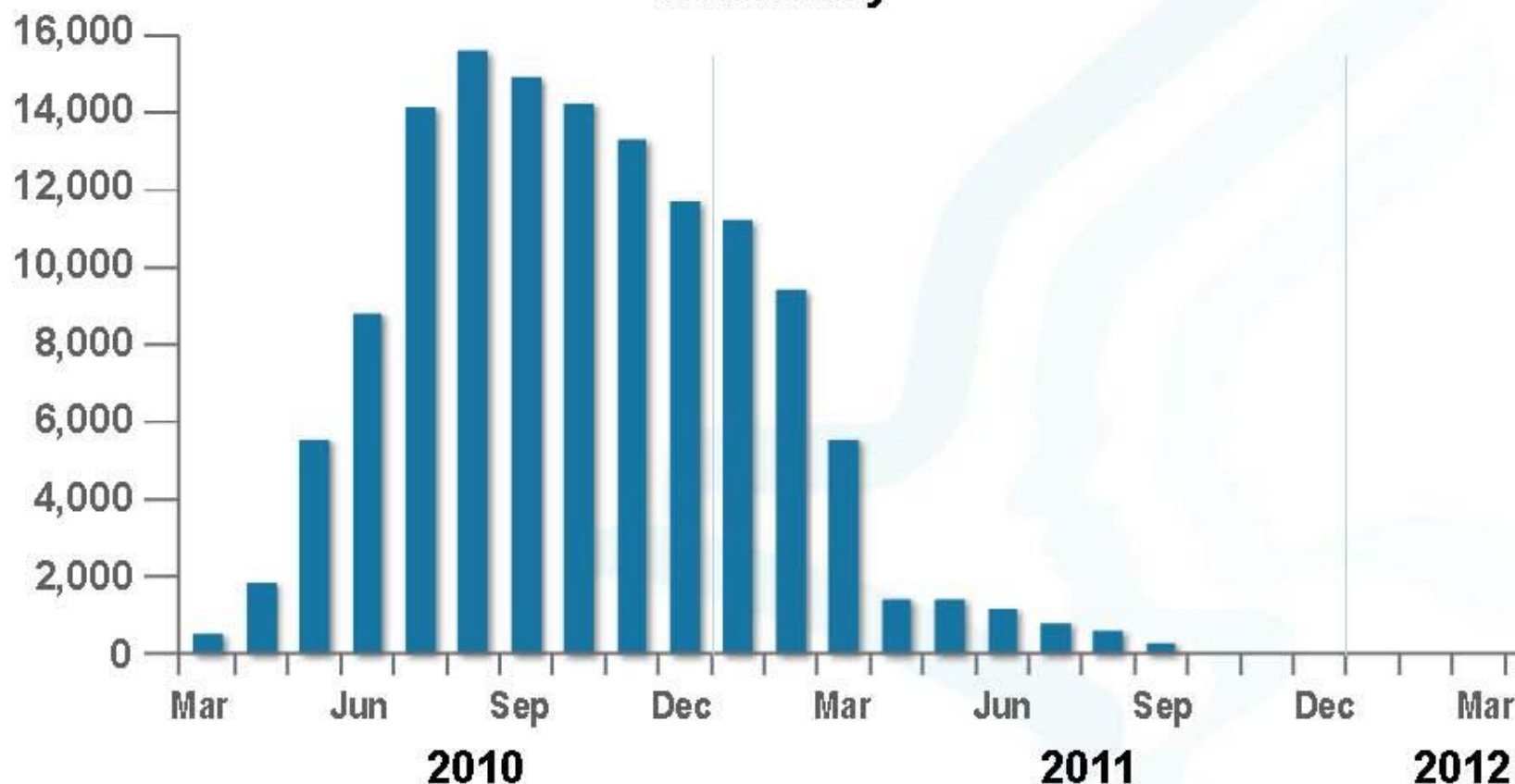Office of the National Coordinator for
Health Information Technology

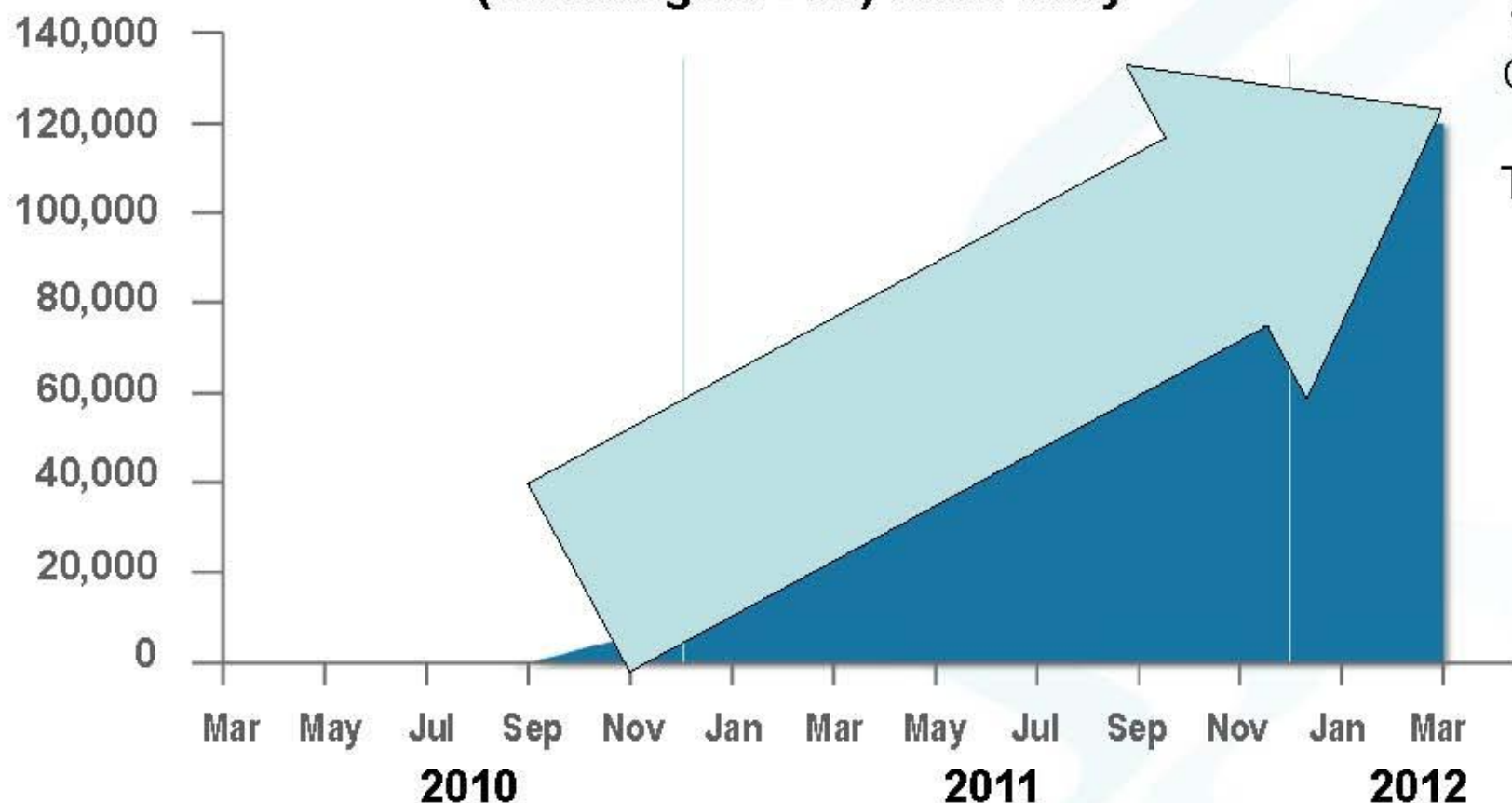# Initial Focus on Signing Up Providers...

Providers Reaching Milestone 1 (Signed Up) Nationally

…But, Ultimate Goal Is Meaningful Use

Cumulative Providers Reaching Milestone 3 (Meaningful Use) Nationally

By 2014 100% Of US PCP To MU

There Are Many Risks We Will Need to Mitigate

% of Risks by Risk Profile
(National)

	Low	**Likelihood**	**High**
High	6%	15%	24%
Impact	10%	19%	9%
Low	8%	6%	4%

1400+ Risks Identified by RECs Nationally

Department of Health & Human Services
Office of the National Coordinator for
Health Information Technology

Focus First on Mitigating High Risk, High Impact Areas

Risk Area	% of total	Mitigation Plan
Vendor Selection	13%	Community of Practice (CoP) established; Released rules about EHR Certification; Regional training
Grant Restrictions	12%	Lift restrictions; Clarification of priority setting policies; payment clarification; Regional training
Meaningful Use	11%	Release Meaningful Use (MU) final rule; CoP launched; MU release outreach campaign; MU "Boot Camps"
Sustainability	10%	Regional training, CoP to be launched
Implementation Support	9%	CRM tool; Regional Training; CoP to be launched
Functional Interoperability/ HIE	9%	Coordination with HIT coordinators around MU; State Strategy Sessions; CoP to be launched
Workforce	9%	Community College Workforce program; CoP to be launched
Privacy & Security	7%	CoP launched; Regional training; Released Office of Civil Rights (OCR) privacy rules for HIT
Outreach and Education	7%	Cop Launched; Partnership with national provider groups; Regional training.

HITRC
Providing Strategic Health IT Support

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60 Day Implementation Plan

- ✓ Web site Functional
- ✓ Process for Sending/Receiving Application
- ✓ Marketing Plan Complete
- ✓ Scoring/Prioritization Plan
- ✓ Employee Training
- ✓ Define Meaningful Use & Distribute Collateral Materials
- · Medicare Fiduciary Responsibility – to be defined
- ✓ Medicaid Fiduciary Responsibility
- · EHR Supported Vendors 7/22 – 8/10
- ✓ Vendor Selection and Group Purchasing
- ✓ IT Technical Support Services and Vendor Selection
- ✓ Identify Provided Services
- ✓ Overall Process Flowchart
- ✓ Workforce Coordination with Two and Four Year Colleges

HIT*Arkansas*

Arkansas Foundation
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Arkansas Foundation for Medical Care
Health Information Technology
Regional Exchange Center

HIT *Arkansas*

(Revised July 2010)

Positions in Little Rock

CHIEF OPERATIONS OFFICER
Jonathan Fuchs

AVP, MMCS
Peggy Starling

AVP, QUALITY PROGRAMS
Pam Brown

MANAGER, PROVIDER RELATIONS
Tereasa Holmes

DIRECTOR, MEDICAID ANALYTICAL SERVICES
Jason Scheel

DIRECTOR, HITREC
Deborah Karwoski

DIRECTOR, QUALITY PROGRAMS
Julie Kettlewell

SENIOR PROVIDER RELATIONS REP.
Amelia Elam

PROVIDER RELATIONS REP.
Tabitha Kinggard

PROVIDER RELATIONS REP.
Becky Andrews

PROVIDER RELATIONS REP.
Teresa McFarland

PROVIDER RELATIONS REP.
Gloria Boone

PROVIDER RELATIONS REP.
Connie Riley

PROVIDER RELATIONS REP.
Kellie Cornelius

PROVIDER RELATIONS REP.
Sheryl Hurt

PROGRAM COORDINATOR
Charlotte Hicks

PROGRAM LIAISON
Eldrina Easterly

DATA MANAGER, HITREC
Nathan Ray

PROGRAM COORDINATOR
Brittany Shachmut

PROGRAM MANAGER
Linda Hardage

PHYSICIAN QUALITY MANAGER
Jo Nycum

IMPLEMENTATION SPECIALIST
Marquette Walker

IMPLEMENTATION SPECIALIST
Valerie Moring

IMPLEMENTATION SPECIALIST
Lacey Howard

IMPLEMENTATION SPECIALIST
Kortni Dixon

IMPLEMENTATION SPECIALIST
Vacant

IMPLEMENTATION SPECIALIST
Vacant

QUALITY SPECIALIST III
Mary Gupton

QUALITY SPECIALIST V
Rhelinda McFadden

QUALITY SPECIALIST III
Kendra Collier

QUALITY SPECIALIST IV
VACANT

QUALITY SPECIALIST III
Jana Ferguson

SPECIALIST, HIT
Matt Reed

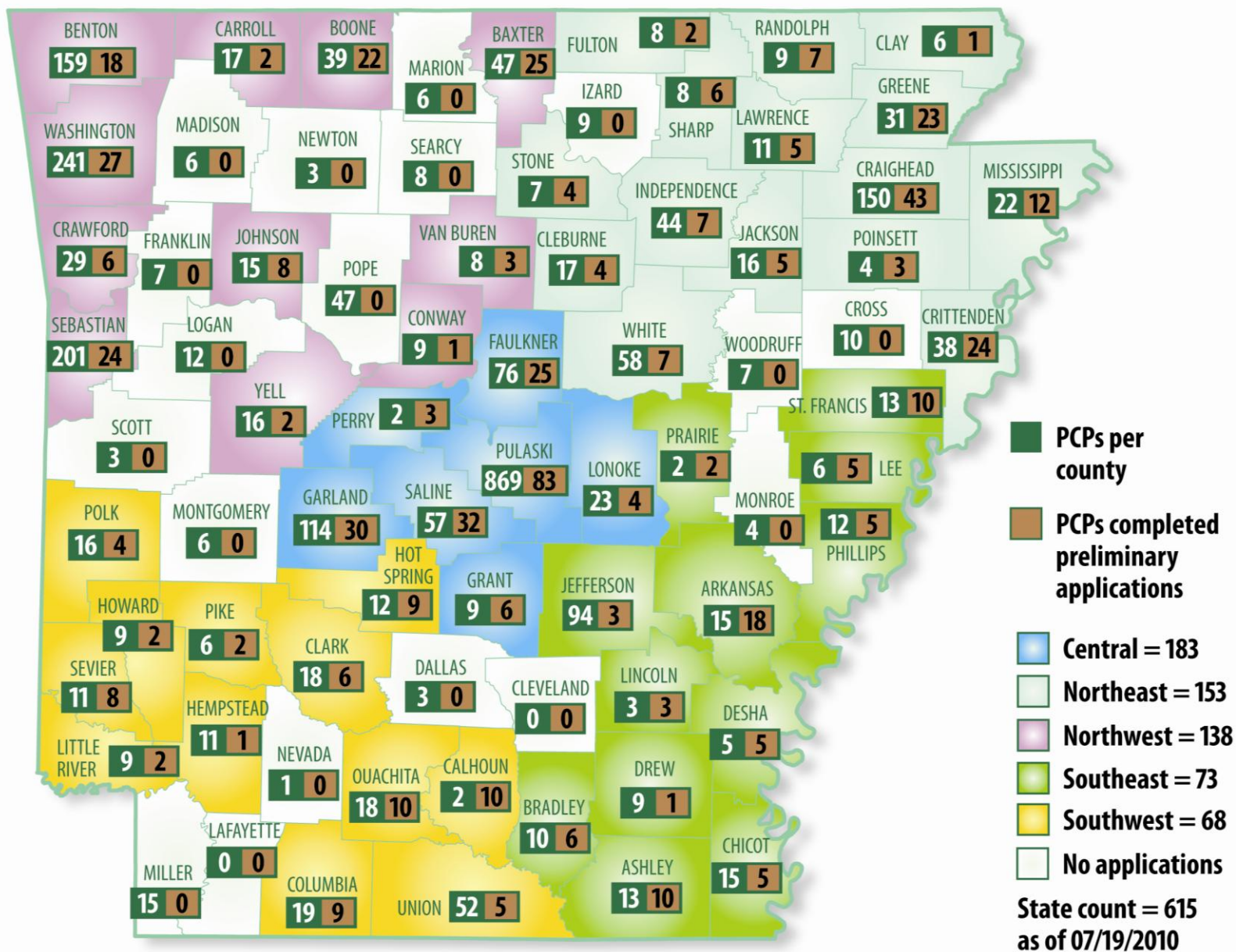**QUALITY SPECIALIST IV**
Deidre Hall

Where we are now

- Over 600 preliminary applications have been received
- 189 distinctive clinical locations represented
- Vendor RFP has been released and those are due back by July 22
- We have released all collateral materials as requested by the Office of National Coordinator (ONC) regarding the definition of meaningful use
- HITArkansas' goal is to assist 1,280 Priority Primary Care Providers (PPCP) meet meaningful use by December 2011
- HITArkansas has been able to save or create over 30 jobs in Arkansas

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PCPs and preliminary applicants per county

County	PCPs per county	PCPs completed preliminary applications
BENTON	159	18
CARROLL	17	2
BOONE	39	22
MARION	6	0
BAXTER	47	25
FULTON	8	2
RANDOLPH	9	7
CLAY	6	1
IZARD	9	0
SHARP	8	6
LAWRENCE	11	5
GREENE	31	23
WASHINGTON	241	27
MADISON	6	0
NEWTON	3	0
SEARCY	8	0
STONE	7	4
INDEPENDENCE	44	7
CRAIGHEAD	150	43
MISSISSIPPI	22	12
CRAWFORD	29	6
FRANKLIN	7	0
JOHNSON	15	8
POPE	47	0
VAN BUREN	8	3
CLEBURNE	17	4
JACKSON	16	5
POINSETT	4	3
SEBASTIAN	201	24
LOGAN	12	0
CONWAY	9	1
FAULKNER	76	25
WHITE	58	7
WOODRUFF	7	0
CROSS	10	0
CRITTENDEN	38	24
YELL	16	2
PERRY	2	3
ST. FRANCIS	13	10
SCOTT	3	0
PULASKI	869	83
LONOKE	23	4
PRAIRIE	2	2
LEE	6	5
GARLAND	114	30
SALINE	57	32
MONROE	4	0
PHILLIPS	12	5
POLK	16	4
MONTGOMERY	6	0
HOT SPRING	12	9
GRANT	9	6
JEFFERSON	94	3
ARKANSAS	15	18
HOWARD	9	2
PIKE	6	2
CLARK	18	6
DALLAS	3	0
CLEVELAND	0	0
LINCOLN	3	3
SEVIER	11	8
HEMPSTEAD	11	1
DESHA	5	5
LITTLE RIVER	9	2
NEVADA	1	0
OUACHITA	18	10
CALHOUN	2	10
BRADLEY	10	6
DREW	9	1
LAFAYETTE	0	0
MILLER	15	0
COLUMBIA	19	9
UNION	52	5
ASHLEY	13	10
CHICOT	15	5

Legend:
- PCPs per county
- PCPs completed preliminary applications
- Central = 183
- Northeast = 153
- Northwest = 138
- Southeast = 73
- Southwest = 68
- No applications

State count = 615
as of 07/19/2010

Implementation Services

- Practice Readiness Assessment
- Technical Assessment
- Workflow Analysis/Redesign
- Post-implementation Review
- Care Management
- Evaluation of EHR Data Reporting Capabilities
- Project Management & Vendor Oversight
- Certification for Meaningful Use

EHR Vendor Selection and Service Price Points

Supported EHR	Non Supported EHR
PPCP/Eligible Provider	Non PPCP/Eligible Provider

What is "Meaningful Use?"

- The Recovery Act specifies the following 3 components of Meaningful Use:

    1. Use of certified EHR in a meaningful manner (ex: e-prescribing)

    2. Use of certified EHR technology for electronic exchange of health information to improve quality of health care

    3. Use of certified EHR technology to submit clinical quality and other measures

Meaningful Use in Practice

Stage 1 –2011	Stage 2 –2013	Stage 3 –2015
Electronically capturing health information in a coded format	Disease management	Improvements in quality, safety and efficiency
Using that information to track key clinical conditions	Clinical decision support	Decision support for national high-priority conditions
Communication of information for care coordination purposes	Medication management	Access to self-management tools
Initiating the reporting of clinical quality measures and public health information	Support for patient access to their health information	Access to comprehensive patient data, and improving population health outcomes
	Quality measurement and research	
	Bi-directional communication with public health agencies	

Source: US Department of Health & Human Services –ONC.

Contact Information

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